



Limited Warranty INSPIRATION and Zen Zone shading structures

The components of the INSPIRATION and Zen Zone products are guaranteed by the manufacturer against any manufacturing defect for a maximum period of 15 years according to the following specifications:

-15 years on the complete steel structure.

-15 years decreasing on the shade sail. The manufacturer's warranty Pro-Knit Industries PTY Ltd applies here.

-2 years on engine and electronic components (if applicable) and hardware (turnbuckles, buckles, bolts, etc.).

-1 year on the painting (major defects) and the man-power.

This warranty is only applicable in Canada and from the date of purchase.

The warranty is offered only to the original "customer" purchaser and is not transferable.

The warranty is in any case limited to the replacement or the repair of the defective parts (decision at the discretion of the manufacturer). Transportation and labour charges may apply. The warranty includes the labour of installers authorized by the manufacturer for a period of one year from the date of purchase of the structure.

The warranty on the installation of the structure is provided by the installer authorized by the manufacturer.

The INSPIRATION and Zen Zone product warranty does not apply:

a) to the resulting damage from emergency events or major force, including without limitation the alteration of colour caused by the sun, solar reflection burns, salt, any damage resulting from smoke, fire, vandalism, bad weather conditions such as deep freezing of the ground, strong winds, heavy snow, lightning, heavy rain, ice, hurricanes, ground motion, flooding, overflowing of any stream.

b) to the resulting damage from the negligence of the "customer", improper maintenance or misuse of the property, including without limitation a direct or indirect heat source, modifications, removal or additions made by the "customer", as well as any load of weight on the INSPIRATION and Zen Zone structures.

c) when the INSPIRATION and Zen Zone products are installed on a concrete slab, wood deck or other surfaces, to damage resulting from the movements of these surfaces.

d) to the resulting damage caused by the installation or improper storage of the shade sail, maintenance or use by any person that does not comply with the instructions set out in the "Maintenance Guide" provided by the manufacturer and available on its website.

e) to the resulting damage from an installation made by the "customer" or by any other person not authorized by the manufacturer.

f) to packaging, dismantling, storage, transportation and handling costs.